

Tips for getting the most out of your WALKTEK™ 3D Fitness Tracker

If you feel your Walktek 3D is not counting steps correctly or the display appears to be frozen, please check the following to resolve the issue.



1) IS THE DISPLAY BLANK?

This model has a SLEEP function to save battery power. If the display is blank, it will “wake up” simply by moving. You can also shake the pedometer lightly to make the display reappear.



2) IS THE DISPLAY LOCKED?

This model has a LOCK button to prevent counting motion when in a car or other non-walking movements. If the display is not registering steps, check the lower right corner of the display. If there is a lock symbol showing, press the MIDDLE button for 2 seconds until the lock disappears.



3) HAVE YOU TAKEN ENOUGH STEPS?

This model has a false movement sensor. The first 10 steps are not immediately recorded until it senses a person is walking, and then it will add those 10 steps to the display total.



4) IS THE DISPLAY SHOWING TODAY'S RESULTS?

This model has a 7 day memory. The current day's steps will be on the display showing “0 days before”, meaning TODAY. If the steps say 0, check to see if the display is accidentally set on a previous day (1-7 days before), which will show 0 on the display until the pedometer has been recording steps for 7 days in a row.



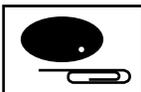
5) ARE YOU IN THE STEPS MODE?

Be sure you are reading the STEPS mode and not one of the other modes such as CALORIES, which does not change with each step.



6) IS THE CLOCK SET TO THE CORRECT TIME?

The time clock should be set correctly, as the display re-sets to 0 at midnight. Care should be taken to make sure the correct AM or PM is set, and the clock is set to 12 hour, not 24 hour time. Also be sure the measurements are set to MILES and not KM.



7) PRESS THE RESET BUTTON ON THE BACK.

If the display is not working, try pressing the button on the back with a paperclip to reset the display. NOTE: This will also reset the time to 12:00am and clear personal stride and weight settings. It will also reset any accumulated steps to 0. Care should be taken to make sure the correct AM or PM is set, and that the clock is set to 12 hour, not 24 hour time. Also be sure the measurements are set to MILES and not KM.



8) RESET THE CHIP BY REMOVING THE BATTERY.

If all else fails, use the included screwdriver to remove the battery, wait 60 seconds and put it back in. Make sure the the side of the battery with wording on it is facing you when you put it back in. NOTE: This will also reset the time to 12:00am and clear personal stride and weight settings. It will also reset any accumulated steps to 0. Care should be taken to make sure the correct AM or PM is set, and the clock is set to 12 hour, not 24 hour time. Also be sure the measurements are set to MILES and not KM.

If the battery is replaced, make sure the battery is the identical number- a 2032 lithium ion battery, wording side facing you. Many other batteries are the same size but will not work or may work intermittently. Alkaline batteries will also not work in this model- they must be lithium.